

GROUP TRANSPORTATION SERVICE AGREEMENT

The Mom's Helper LLC • Plano, Texas • (414) 399-0776 • www.themomshelperllc.com

1) Parties & Trip Information

This Agreement is between **The Mom's Helper LLC** ("Company") and the undersigned **Client/Organizer** ("Client").

Client/Organization:	_____	Contact Name:	_____
Email:	_____	Phone:	_____
Event/Trip Date:	_____	Start Time:	_____
Pickup Location:	_____		_____
Destination(s):	_____		_____
Expected Hours:	_____	Group Size:	_____
Requested Vehicle(s):	7 / 12 / 15 Passenger / Mercedes (circle one or list)		

2) Services Provided

Company will provide group transportation per the confirmed itinerary, including vehicle, professional driver, fuel within the local service radius, and standard liability insurance. Company may substitute an equivalent or upgraded vehicle if needed for safety or operational reasons.

3) Booking, Deposit & Payments

A **\$250 deposit** is required to reserve vehicle(s) and driver(s). The deposit applies to the final balance. Remaining balance is due on or before the day of service unless otherwise agreed in writing. Large events, multi-vehicle bookings, or extended itineraries may require a higher deposit. Accepted payment methods: credit/debit card, ACH, or certified funds. Chargebacks are not permitted for services performed.

4) Cancellations, Changes & Refunds

Client Cancellations: More than 72 hours before trip—\$100 of the deposit is non-refundable. Less than 72 hours—full deposit is forfeited. Less than 24 hours/no-show—Client may be charged up to the full quoted amount.

Rescheduling: Subject to availability and may incur price differences. Changes to date/time, stops, or routing must be requested in writing.

Company Cancellations: If Company cancels due to mechanical issues, unsafe weather, or driver emergency, deposits/unused amounts will be refunded. Company is not liable for consequential damages.

5) Rates & Additional Charges

Rates are based on the confirmed quote using hourly, mileage, or package pricing. The greater of hourly total or mileage total applies for long-distance trips. Additional fees may apply as listed below.

Add-On / Surcharge	Rate / Policy
Wait-Time Add-On	\$25–\$40 per 30 minutes (idle time between segments)
Additional Stop Fee	\$15–\$25 per unscheduled stop
After-Hours Fee	+15% for trips between 10:00 PM and 6:00 AM
Holiday / Peak-Day Surcharge	+20% for major holidays/high-demand dates
Event Coordination Fee	\$50–\$100 for multi-van or complex logistics

Extended Mileage Zone	\$2–\$3 per mile beyond local radius
On-Site Standby Service	\$40 per hour standby (in addition to service)
COI / Insurance Certificate	\$25 per certificate if required by venue/school
Cleaning/Damage	Excess cleaning or damage is billable at cost plus \$75 admin fee

6) Conduct, Capacity & Safety Rules

Seatbelts must be worn. No smoking, vaping, or open alcohol in vehicles. No illegal substances. Passenger headcount may not exceed rated capacity. The driver may refuse service or terminate a trip if behavior/endangerment occurs, with no refund for unused time. Client is responsible for passenger conduct and any venue-related compliance.

7) Timing, Delays & Force Majeure

Company is not liable for delays or service interruptions caused by traffic, weather, road closures, accidents, acts of God, or events beyond its control. Schedules are estimates; safety takes priority. Missed connections or consequential damages are not recoverable.

8) Itinerary, Stops & Routing

Client must provide accurate pickup/drop-off locations and timing. Unscheduled stops or major deviations may incur fees and affect timing. Drivers must comply with road laws, parking regulations, and safety restrictions at all times.

9) Insurance, Liability & Indemnification

Company maintains required commercial insurance. To the maximum extent permitted by law, Company's total liability is limited to the amounts paid by Client for the affected service. Client agrees to indemnify and hold Company harmless from claims arising from Client's or passengers' acts, omissions, or violations of this Agreement.

10) Minors & Supervision

For groups including minors, Client must ensure appropriate adult supervision at all times. Company personnel are transportation providers and not guardians. Unaccompanied minors policies must be disclosed in advance.

11) Personal Property

Client and passengers are responsible for their belongings. Company is not liable for lost, stolen, or left-behind items. Found items may be retrieved by appointment.

12) Privacy

Client information is collected for booking and service only and handled per Company's Privacy Policy. COI requests, venue requirements, and contact lists may be shared with insurers or venues solely for fulfillment.

13) Governing Law & Disputes

This Agreement is governed by the laws of the State of Texas. Venue for disputes is Collin County, Texas. The parties agree to attempt good-faith resolution; if unresolved, disputes may be submitted to binding arbitration under Texas law. Prevailing party may recover reasonable attorneys' fees and costs.

14) Entire Agreement; Severability

This Agreement, together with the confirmed quote/itinerary, is the entire understanding between the parties and supersedes prior discussions. If any provision is held invalid, the remainder will continue in effect.

15) Urgent & SameDay Requests

For transportation needed in less than 48 hours, please call **(414) 399-0776** for fastest assistance.

Client Acknowledgment & Signature

Client/Organization:		Authorized Signer:	
Signature:		Date:	
Billing Address:			

Disclaimer: This template is provided for general informational purposes and does not constitute legal advice. Laws vary by jurisdiction. Consider having a Texas-licensed attorney review and customize this Agreement for your specific operations and insurance requirements.